

**Annexure-B**

**Complaints Data by Stock Brokers and Depository Participants**

**Data for the month ending – MARCH 2025**

Sr No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3months	Pending for more than 3months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		NA
2	SEBI (SCORE)	0	0	0	0	0		NA
3	Stock Exchanges	0	0	0	0	0		NA
4	Other Sources (if any)	0	0	0	0	0		NA
5	<b>Grand Total</b>	0	0	0	0	0		0

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**Trend of monthly disposal of complaints**

SN	Month	Carried forward From previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	MARCH 2024	0	0	0	0
2	APRIL 2024	0	0	0	0
3	MAY 2024	0	0	0	0
4	JUNE 2024	0	0	0	0
5	JULY 2024	0	0	0	0
6	AUGUST 2024	0	0	0	0
7	SEPTEMBER 2024	0	0	0	0
8	OCTOBER 2024	0	0	0	0
9	NOVEMBER 2024	0	0	0	0
10	DECEMBER 2024	0	0	0	0
11	JANUARY 2025	0	0	0	0
12	FEBRUARY 2025	0	0	0	0
13	MARCH 2025	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of The year
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4	2023-24	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

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